

Nowi B.V. respects the privacy of its website visitors, in particular their rights regarding the automatic processing of personal data. We have therefore formulated and implemented a policy on complete transparency with our customers regarding the processing of personal data, its purpose(s) and the possibilities to exercise your legal rights in the best possible way.

If you require any additional information about the protection of personal data, please visit the website of the Dutch Data Protection Authority (Autoriteit Persoonsgegevens): <https://autoriteitpersoonsgegevens.nl/nl>.

With the continued visit of this website you accept these terms of use and you accept the use of cookies and other tracking systems, unless we have provided for another method of accepting cookies on our website. We will not place any non-anonymised analytical cookies on your computer, mobile phone or tablet.

The current available version of this privacy policy is the only version that applies while visiting our website until a new version replaces the current version.

1. Definitions

- Website, hereinafter “website”, <https://nowi-energy.com/> operated by Nowi B.V.
- Party responsible for processing personal data, hereinafter “the controller”, Nowi B.V., registered at The Netherlands, Chamber of Commerce number 63805014.

2. Collection of data

We collect information about you when you visit and use our website and communicate with us.

We also collect information, such as usage statistics, by using cookies and similar technologies.

2.1. Personal data you provide to us

We collect personal data that you provide directly to us, such as information that you provide when you contact us via the website. The types of data that we may collect include your name, email address, phone number and any other information that you choose to provide.

2.2. Information we collect automatically

When you use the website, we automatically collect anonymised usage statistics, including device and location data and website pages visits.

3. Use of personal data

We use collected personal data to operate and improve the website and optimise user experience, as well as to communicate with you and manage your inquiries.

3.1. Operating the website

We may use personal data for various purposes related to operating the website, including:

- Provide, maintain, and improve the website, including processing of transactions, developing new products and services, and managing the performance of the website;
- Track and analyse trends, usage, and activities in connection with the website;
- Detect, investigate, and prevent fraudulent transactions, abuse, and other illegal activities;
- Enforce compliance with our policies; and to comply with applicable law and government requirements;
- Perform administrative tasks, and manage legal claims if required.

3.2. Communicating with you

We may use personal data for various purposes related to communicating with you, including:

- Respond to your message, questions, and inquiries, and provide customer service;
- Communicate with you about the products / services.

4. Sharing of information

We do not share your personal data in any way other than as described in this Privacy Policy. We may disclose information about you to:

- Our third-party service providers who help us operate or improve the website;
- Authorities to comply with legal obligations and to protect and defend our rights and property.

4.1. With our service providers

We may use service providers in connection with operating and improving the website to assist with certain functions, such as email transmission, conducting surveys, data hosting, managing our ads, and some aspects of our technical and customer support. We take measures within our capabilities to ensure that these service providers access, process, and store information about you only for the purposes we authorise, subject to confidentiality obligations.

4.2. With Authorities

We may preserve, and disclose personal data to third parties, including the content of messages, if we believe disclosure is in accordance with, or required by, applicable law, regulation, legal process, or audits. We may also disclose personal data if we believe that your actions are inconsistent with our Terms and Conditions, or if necessary to protect the rights, property, or safety of, or prevent fraud or abuse of any individuals involved.

5. Your rights regarding information

Pursuant to Article 13 paragraph 2 sub b GDPR, each data subject has the right to information on and access to, and rectification, erasure and restriction of precessing of their personal data, as well as the right to data portability.

You can exercise these rights by contacting us at info@nowi-energy.com.

For identification purposes you might be asked to accompany your request by a copy of a valid ID, on which you put your signature and state the address where we can contact you.

Within one month of the submitted request, you will receive an answer from us.
Depending on the complexity and the number of the requests this period may be extended to two months.

6. Legal obligations

In case of infringement of any law or regulation, of which a visitor is suspected and for which the authorities require the personal data collected by the collector, they will be provided to them after an explicit and reasoned request of those authorities, after which these personal data do not fall anymore under the protection of the provisions of this Privacy Policy.

If any information is necessary in order to obtain access to certain features of the website, the controller will indicate the mandatory nature of this information when requesting these data.

7. Collected data and marketing communications

You may receive marketing communications from the collector. If you do not wish to receive them, please send an email to the following address: info@nowi-energy.com.

Your personal data will not be used by our partners for commercial purposes.

If you encounter any personal data from other data subjects while visiting our website, you are to refrain from collection, and any unauthorised use or any other act that constitutes as infringement of the privacy of the data subject(s) in question. The collector is not responsible in these circumstances.

8. Data retention

The collected data are used and retained for the duration determined by law.

9. Cookies

A cookie is a small text file placed on the hard drive of your electronic device upon visiting our website. A cookie contains data so you can be recognised as a visitor when you are visiting our website. It enables us to adjust to your needs. When you visit our website, we inform you about the use of cookies. By continuing to use our website you accept its use, unless we ask permission by other means. Your consent is valid for a period of thirteen months.

We use the following types of cookies on our website:

- Functional cookies like session cookies to collect session information.
- Anonymised Analytic cookies to obtain information regarding the visits to our website, like numbers of visitors popular pages and topics. In this way we can adjust our communication and information to the needs of our visitors. We can not see who visits our website or from which personal device the visit has taken place.

When you visit our website, cookies from the controller and / or third parties may be installed on your equipment.

The following third party service providers are used on this website and by Nowi B.V. when you perform certain actions on the website:

- Gmail services are used when you contact us via website or email.
- Wordpress services are used for general operating and maintaining of the website.
- Calendly services are used when you schedule a meeting with us.
- Homerun services are used when you apply for a job at Nowi B.V.
- ReCaptcha services are used for website protection and the Google [Privacy Policy](#) and [Terms of Service](#) apply.

This Privacy Policy does not apply to information that you provide to third parties, such as listed above. Please refer to the applicable third party's privacy policy for more information on their policy and personal data they might be collecting.

For more information about using, managing and deleting cookies for each electronic device, we invite you to consult the following link: <https://autoriteitpersoonsgegevens.nl/nl/onderwerpen/internet-telefoon-tv-en-post/cookies>

10. Imagery and products offered

You cannot derive any rights from the imagery that accompanies any offered product or service on our website.

11. Applicable Law

This Privacy Policy is governed by Dutch law. The court in the district where the collector have their place of business has the sole jurisdiction if any dispute regarding these conditions may arise, save when a legal exception applies.

12. Contact

For questions about this privacy policy or information about the website itself, please contact Nowi B.V. via info@nowi-energy.com.